



BSCIC

Certificate

C E R T I F I C A T E O F C O M P L I A N C E

This is to certify that:

CONTACT CENTRE SUD S.R.L.

REGISTERED SITE: VIALE ANTONIO GRAMSCI N.5 - 80122 NAPOLI (NA), ITALY
H/O: VIA S.S.18 KM 76.500, 84091 BATTIPAGLIA (SA), ITALY
VIA MAR DELLA CINA 276, 00144 ROMA, ITALY
VIALE DEL LAVORO, 2, 67039 SULMONA (AQ), ITALY

Hereby granted the Certificate Number: **BU3898/23460**

Rev. 00

Subsequent to the Audit of the organization, it has been found to be operating a **Human Resource Management** which complies with the requirements of

ISO 30415:2021

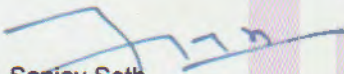
For the following scope:

Design and Delivery of Contact Center Services through Processes such as Customer Care, Communications, and Data Management.

Progettazione e fornitura di servizi di contact center attraverso processi quali customer care, comunicazione e gestione dati.

For
BSCIC CERTIFICATIONS PVT.LTD.

Originally Registered: **06-Mar-2026** 1st Surveillance Due on: **05-Mar-2027**
Issue Date: **06-Mar-2026** 2nd Surveillance Due on: **05-Mar-2028**
Expiry Date: **05-Mar-2029**


Sanjay Seth
Managing Director

(In case if Surveillance Audit is not allowed to be conducted; this Certificate shall be Suspended/Withdrawn).

Please Re-validate this certificate's status at www.bsc-icc.com at REGISTRATION STATUS.
This Certificate of Registration is granted subject to relevant provisions of the BSCIC Certifications PVT. LTD. Contract Terms & Scheme for Registration Form B018 (Latest Version). Please see B018 at our website www.bsc-icc.com.
The certificate of Registration remains the property of BSCIC Certifications Pvt. Ltd. and shall be returned immediately upon request.
BSCIC Headquarters: &work, 1st Floor, 5B/15A, Crown Plaza Mall, Faridabad - 121 007, Haryana, India.

