

CERTIFICATE

Management system as per
ISO 9001 : 2015

In accordance with TÜV NORD CERT procedures, it is hereby certified that

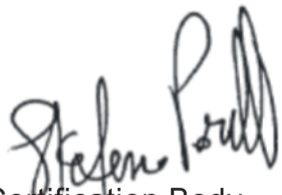
CONTACT CENTRE SUD S.r.l.
Via SS18 Km 76500
84091 Battipaglia (SA)
Italy

applies a management system in line with the above standard for the following scope

Design and provision of contact center services.

Certificate Registration No. 44 100 101459
Audit Report No. IT-14929/2016

Valid from 2016-07-31
Valid until 2019-07-30
Initial certification 2007



Certification Body
at TÜV NORD CERT GmbH

Bologna, 2016-07-31

This certification was conducted in accordance with the TÜV NORD CERT auditing and certification procedures and is subject to regular surveillance audits.

TÜV NORD CERT GmbH

Langemarckstraße 20

45141 Essen

www.tuev-nord-cert.com



Deutsche
Akkreditierungsstelle
D-ZM-12007-01-01